

# EPATRAA DATA SHEET

**EPatraa with Email Security Advanced Threat Protection (ATP) datasheet summarize the technical functionality of the complete enterprise-class email and collaboration solution. It highlights EPatraa best-in-class features and benefits of services.**

# ESDS SHARED EPATRAA FEATURES LIST

## MAIL BOX FEATURES

Features	Basic	Details
Mail Box	1/2/5/10/25 GB	Size of the mailbox can be allocated as per the user's requirement
SSL enabled POP/IMAP/ SMTP access to mailbox	YES	User can securely access the mailbox using any POP/IMAP based email client
ATP (Advanced Threat Protection)	YES	Premium Multi-Layered, Multi-tiered Antivirus, Antispam & Anti Malware, Advance Malware Scanning with Sandbox, Forged Email Detection (Display Name Spoofing), Embedded Malicious URL Scanning, Cousin domain Spoofing, Business Email compromise (BEC), Zero Hour Protection, Anti-Malware, Opportunistic TLS, Potentially Dangerous Attachment
AJAX based Web Access	YES	User has desktop class AJAX based experience on the web
Two-Factor Authentication	YES	After a layer of UserID/Password, an additional factor (extra layer) of authentication is involved, like a code generated on your smartphone.
Ms Outlook Sync	NO	2 Way sync from Outlook to Web using ZCO
Collaboration	NO	User has the facility to share his mailbox, calendar & contacts with domain user
ActiveSync for Smartphone	NO	3 Way sync of mails, calendars & contacts can be achieved through ActiveSync feature

# PREMIUM MULTI-LAYERED, MULTI-TIERED ANTI VIRUS, ANTISPAM & ANTI MALWARE

## E-Mail Security Features

<b>SPF/ DKIM</b>	Support all major spam control method of SPF/ Domain Key Signature (DKIM)
<b>DMARC</b>	Supports DMARC email validation security system
<b>Advanced Threat Protection</b>	Advance Malware Scanning with Sandbox, Forged Email Detection (Display Name Spoofing), Embedded Malicious URL Scanning, Cousin Domain Spoofing
<b>Spam Notification Alert</b>	Enable Spam Notify for User/s, so as to receive spam digest emails
<b>White List/ Black List domains/ Emails</b>	WL- Mail from listed domain name will reach user even if it is stamped as Spam BL - Mail from listed domain name, email addresses will be quarantined even if it is not a spam mail

## General Features

<b>Password Policy</b>	Password is set to maximum 8 characters in length (Password complexity should include 1 uppercase character, 1 lowercase character, 1 special character & 1 numeric)
<b>Password Age Policy</b>	By default, password age is set to 30 days, users receive 3 notifications before the password is expired.
<b>Max Mail Size Allowed - 25 MB</b>	Send/ Receive set to 25 MB including attachment
<b>No. of mails per user per hour - 499</b>	Rate limit set to 499 per user / hour. An alert is sent to ESDS Admin & the account is blocked if it reaches above the limit set.
<b>No. of recipients per mail - 99</b>	User is allowed to send mail to 99 recipients including TO, CC, & BCC from email client, Web Client & from Hand held device.

## Add-On Features

<b>Mail Vault</b>	Compliance Email Archiving
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## MANAGEMENT OF FEATURES & FUNCTIONS BY THE DOMAIN NAME

EPatraa has an easy-to-use Web-based administration console, so your domain admin can securely access the application anywhere, anytime. The domain admin can manage a set of allowed functions like - accounts, users, policies and reports, etc from there end. For certain roles, the domain admin can request ESDS team to enable the feature by raising a support ticket.

### Accounts & Groups

<b>User Add/ Delete/ Modify</b>	Admin will be able to Add & Delete (email, first name, last name) account details.
<b>Mass Upload</b>	Admin can quickly upload the users in bulk.
<b>Export User List</b>	Admin has the facility to quickly export the list of users created in the cpanel
<b>Plan Change</b>	Admin has the option to upgrade the user from Basic to Professional without actually having to delete the user.
<b>Vacation Responder for Users</b>	Admin can set vacation responder for user & user can set his Out of Office by himself
<b>Account Information Change</b>	Admin can update user's account information for eg. DOB, Gender, Dept, Company, Mobile, Address, etc
<b>Account Status</b>	Admin can change the account status to, Active - User sends & receives email, De-active - user cannot login, but messages are accepted, Disabled- user cannot login, messages are rejected
<b>Spam Digest Emails</b>	A digest mail which list all mail headers which user was supposed to receive but have got quarantined as they are identified as Spam Mail
<b>Email Alias/Forwarding</b>	Domain Admin can set up to 5 Aliases & 5 Forwarding id on their email account
<b>Distribution List Creation</b>	Admin can create Distribution List
<b>Member Add for DL</b>	Admin can add the members in the DL
<b>Authorized Sender for DL</b>	External or Internal Sender ID can be made as Authorized Sender for a DL
<b>Export DL</b>	Admin has the facility to export all the DL's & their members from the cpanel
<b>DL Mass Add Member*</b>	Ticket has to be raised & DL list/ members to ESDS support for this Request

## Policies

<b>Webmail Restriction</b>	Domain admin can block specific users from accessing webmail
<b>Attachment Stripping*</b>	Emails with attachments above specified size will be replaced with a URL link. If the policy is set to for. E.g. 1 MB, any mails above 1 MB will be sent or received using a HTML link
<b>Permitted Recipients*</b>	Restrict Users/Groups to send/receive mails only from certain specified external domains Ex. User A allowed to send/receive only from local & abc.com email ids.
<b>Send Local Mails only*</b>	Restrict User/Group to send mails within the domain
<b>Email size restriction*</b>	Set User/Group wise mail size restriction to send/receive mails Ex. User A allowed to send 2 mb while User B allowed to send only 3 mb of email size.
<b>Block List*</b>	Restrict users from receiving mails from few domains
<b>Attachment Type Restriction*</b>	Set User/Group wise attachment extension restriction to send/receive mails. Ex. User A allowed only .pdf, .docx, etc while User B restricted to send .pdf. Blocking goes with the exact match of extension, renamed files will not be blocked
<b>Wiretap Content*</b>	Specified words or phrases found in mail, action of redirecting or copy of the mail can be re-directed to monitoring ID.
<b>Footers*</b>	Append HTML footers to your organization's Emails
<b>BCC Usage*</b>	BCC Marked mails can be redirected or notified to monitoring ID
<b>BCC Block*</b>	Restrict User/Group from sending mail with BCC recipient marked in the mail
<b>Mail Monitoring*</b>	Mails sent/received by specific User/Group, copy of the mail can be re-directed to monitoring ID. Ex. Sent/Received mails of User A & User B, copy of mails will be monitored by Admin ID

**\*Specific features and functions can only be enabled by ESDS Team. Domain Admin needs to raise a support ticket to ESDS through ESDS Ticketing System.**

## Reports

### Quota Report

Displays mailbox Quota Allocated & Occupied by the user, report can be export in csv format.

### Statistics Report, Top Sender, Top Recipient & Data transfer

Reports can be exported in csv format

### Mail Tracking

Domain admin can perform sender & recipient search activity online

### Activity Report

Display Active / Inactive user accounts who have / Haven't logged on to webmail for X days

### ATP Report

Displays total count of Spam, Virus, Malware, FED, Spoofed & VOF that has been blocked by the ESDS Email Security Gateway.

### Admin Activity Log

Displays last admin login details and the activity done by the admin



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